

TAKING CARE OF YOUR NEW HEARING AID

BATTERY

- Your hearing instrument uses size _____ battery.
Also known as color _____
- Never peel off the sticker on your new battery until needed.
- Your hearing aid battery lasts for about _____
- When you put the battery in the battery door make sure **flat** side is up.
- Hearing aid with **Red** mark is for **Right** and hearing aid with **Blue** mark is for **Left**.

TURNING YOUR HEARING AID ON/OFF

- To turn your hearing aid on, gently **close** the battery door.
- To turn your hearing aid off, gently **open** the battery door.

CLEANING AND CARE TIPS

- Use a dry cloth to clean your hearing aid daily.
- Use the cleaning tools provided to clean your aid weekly.
- Do not shower with or swim with your hearing aid.
- If your hearing aid becomes wet Do Not use a hair dryer to dry it.
- Remove your hearing aid before styling or using hair gel or hairspray.
- Do not leave your hearing aid in the car over an extended period of time.
- Do not sleep with your hearing aid.
- Change plastic dome tips every **six months** or sooner if needed.
- Change the filter **once a month** or sooner if hearing aid stops working.
- If your hearing aid suddenly becomes intermittent, make sure to:
(1) Change the **battery** (2) Change the **filter**.
- For rechargeable aids you should charge them every night. You can never overcharge them.
- For most rechargeable aids, when you place them in the charger the aids will automatically turn off. When you take the aids out from the charge the aids will automatically turn themselves on.

Please contact us with
any hearing aid questions.

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Markham Hearing Centre

OUR
PROMISE
TO YOU

Markham Hearing Centre

PROMISE

FREE 90 DAY TRIAL

We provide a FREE hearing aid trial with no hassle returns and exchanges. We only want you to keep an aid if you find it beneficial.

PRICE GUARANTEE

Within 60 days we will match any written quote from an authorized clinic provided the quote is for the same model, service and warranty. We want you to feel confident that you received the best value possible.

FREE BATTERIES

For the life of your hearing aid you will receive free batteries from our clinic. If you have a rechargeable hearing aid we will cover the cost of any repairs to the recharging case.

WARRANTY

Your Electronic/Repair warranty expires on _____.
Loss & Damage expires on _____ with a deductible of \$ _____.



FREE CHECK-UPS AND CLEANINGS FOREVER

For as long as you own your hearing aids we want you to feel comfortable to come in for a check-up or cleaning whenever you want. So we made it all FREE. It's all part of making sure you're hearing at your best.

SATISFACTION GUARANTEED

We focus on client satisfaction. This includes providing a wide range of products at a competitive price, quick response time to problems and repairs plus no hassle returns. Your total satisfaction is our goal and we will work with you to achieve it.